










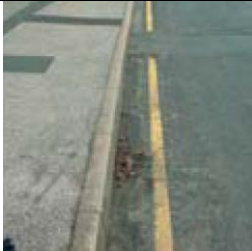


# STREET CLEANSING FACT SHEET:

Ashford Borough Council has adopted the Defra Code of Practice on Litter and Refuse and implemented a cleansing strategy to achieve the required grades of cleanliness under the code, categorising areas of the borough into zones based upon the speed and intensity of the build up of litter and refuse. The grades of cleanliness and rectification periods for each zone are set out in the tables below.

## GRADES OF CLEANLINESS:

Litter and refuse in highway and hard surface settings:-			
			
Grade A: No litter or refuse	Grade B : Area predominantly free from litter and/or refuse apart from some small items	Grade C: Widespread distribution of litter and/or refuse with minor accumulations	Grade D: Area heavily littered by litter and/or refuse with small and large items with significant accumulations

Litter and refuse in soft surface settings:-			
			
Grade A: No litter or refuse	Grade B: Area predominantly free from litter and/or refuse apart from some small items	Grade C: Widespread distribution of litter and/or refuse with minor accumulations	Grade D: Area heavily littered by litter and/or refuse with small and large items with significant accumulations

Detritus grading in highway setting:-			
			
Grade A: No detritus	Grade B : Predominantly free from detritus except for some light scattering	Grade C: Widespread distribution of detritus with minor accumulations	Grade D: Heavily affected by detritus with significant accumulations

## ZONES AND RECTIFICATION PERIODS:

Zone 1 = high intensity of use (eg. busy public areas)	Grade A after cleansing; Require a response with half a day if they fall to Grade B
Zone 2 = medium intensity of use (eg. "every day" areas, including most residential areas)	Grade A after cleansing; Require no response if they fall to Grade B; Require a response within 1 day if they fall to Grade C and 12hrs if they fall to Grade D
Zone 3 = low intensity of use (eg. lightly used areas that do not impact upon most peoples lives most of the time)	Grade A after cleansing; Require no response if they fall to Grade B; Require a response within 5days if they fall to Grade C and 1day if they fall to Grade D
Zone 4 = areas with special circumstances (situations where issues of health and safety, reasonableness and practicality dominate considerations)	Grade A after cleansing; Require no response if they fall to Grade B; Require a response within 28 days if they fall to Grade C.

## WHAT DOES THIS MEAN FOR OUR PARISH

The parish of Chilham has been categorised as follows:

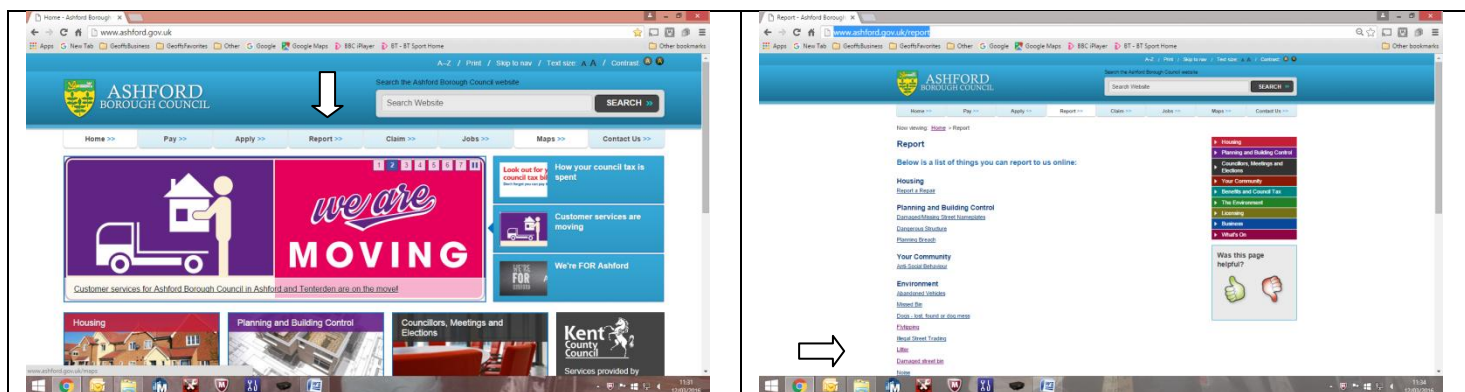
Chilham Square, The Street, Taylors Hill and School Hill = Zone 2

Other residential areas of parish = Zone 3

Remaining areas (ie rural roads) = Zone 4

Parishioners can play an important part in the success of this Street Cleansing scheme by reporting "widespread distributions of litter and/or refuse with minor accumulations" (ie Grade C).

You can do this by phoning 01233 331111 or going to the Report It page on the Ashford Borough Council website at <http://www.ashford.gov.uk/report> (see below).



The reaction times that should be achieved are:

Chilham Square, The Street, Taylors Hill and School Hill (ie Zone 2):-

No response if they fall to Grade B.

Response within 1 day if area falls to Grade C and 12hrs if it falls to Grade D.

Other residential areas of parish (ie Zone 3):-

No response if they fall to Grade B.

Response within 5 days if area falls to Grade C and 1 day if it falls to Grade D.

Remaining areas (ie rural roads) (ie Zone 4):-

No response if they fall to Grade B.

Response within 28 days if area falls to Grade C.

# REPORT IT AND KEEP OUR PARISH CLEAN